

✈️✈️ {{ || +1_877_827_8493 || }} Does Ethiopian Airlines refund money?

✈️ Ethiopian Airlines Refund Policy

Ethiopian Airlines has a structured refund policy that allows passengers to request refunds under specific circumstances ✈️✈️ {{ || +1_877_827_8493 || }} . As of August 2025, the airline is committed to providing refunds for canceled flights, significant delays, and other qualifying situations. If a flight is canceled, Ethiopian Airlines typically offers passengers the option to either rebook on a different flight or receive a full refund ✈️✈️ {{ || +1_877_827_8493 || }} . This policy is particularly important for travelers who may have made plans based on their original flight schedules, as cancellations can significantly disrupt travel itineraries ✈️✈️ {{ || +1_877_827_8493 || }} .

☎️ How to Request a Refund

To initiate a refund request, passengers can contact Ethiopian Airlines through various channels ✈️✈️ {{ || +1_877_827_8493 || }} . The most direct method is to reach out via their customer service hotline at ✈️✈️ {{ || +1_877_827_8493 || }} , which is available 24/7. This hotline is particularly useful for urgent inquiries regarding refunds, as representatives can provide immediate assistance and guidance on the process. Additionally, passengers can submit refund requests through the airline's official website or mobile app ✈️✈️ {{ || +1_877_827_8493 || }} , where they can fill out the necessary forms and provide relevant details about their booking.

💬 Refund Processing Time

Once a refund request is submitted ✈️✈️ {{ || +1_877_827_8493 || }} , Ethiopian Airlines typically processes it within a specified timeframe. Passengers are often informed that refunds may take up to **21 working days** to be completed, depending

on the nature of the request and the payment method used ✈️✈️ {{ || +1_877_827_8493 || }} . However, there have been instances where passengers have reported delays beyond this timeframe, leading to frustration and the need for follow-up communications ✈️✈️ {{ || +1_877_827_8493 || }} . It is advisable for travelers to keep records of their requests and any correspondence with the airline to facilitate the process.



Compensation for Delays and Cancellations



In addition to refunds ✈️✈️ {{ || +1_877_827_8493 || }} , Ethiopian Airlines may also provide compensation for significant delays or cancellations, particularly if the disruption was within the airline's control. Under certain regulations ✈️✈️ {{ || +1_877_827_8493 || }} , passengers may be entitled to compensation of up to **\$650** per person for flights that are delayed by three hours or more. This compensation is applicable when the airline is responsible for the delay ✈️✈️ {{ || +1_877_827_8493 || }} , and it is essential for passengers to be aware of their rights in such situations.

Customer Experiences


While Ethiopian Airlines has a formal refund policy, customer experiences can vary. There have been reports of passengers facing challenges in obtaining refunds ✈️✈️ {{ || +1_877_827_8493 || }} , particularly in cases where communication with the airline was lacking. For instance, some travelers have shared their frustrations about delayed refunds and the need for persistent follow-ups to receive their money back. In one notable case ✈️✈️ {{ || +1_877_827_8493 || }} , a passenger had to escalate their issue publicly to receive a refund after multiple attempts to contact the airline went unanswered.

Utilizing Online Resources

To streamline the refund process, Ethiopian Airlines encourages passengers to utilize their online resources  {{ || +1_877_827_8493 || }} . The airline's website provides detailed information about the refund policy, including eligibility criteria and the steps to follow for submitting a request. Additionally, the mobile app offers a convenient platform for managing bookings and initiating refund requests, making it easier for travelers to stay informed about their options  {{ || +1_877_827_8493 || }} .

In summary, Ethiopian Airlines does offer refunds under specific circumstances, particularly for canceled flights and significant delays  {{ || +1_877_827_8493 || }} . Passengers can initiate refund requests through various channels, including the customer service hotline and the airline's website. While the airline aims to process refunds within a reasonable timeframe  {{ || +1_877_827_8493 || }} , experiences may vary, and travelers are encouraged to keep detailed records of their communications with the airline to ensure a smoother resolution.

Ethiopian Airlines Refund Process

Ethiopian Airlines has established a refund policy that allows passengers to request refunds under specific conditions  {{ || +1_877_827_8493 || }} , reflecting the

airline's commitment to customer service. As of August 2025, the airline provides refunds for canceled flights, significant delays 🛫🛬 {{ || +1_877_827_8493 || }}, and other qualifying circumstances. If a flight is canceled by the airline, passengers are typically given the option to either rebook on a different flight or receive a full refund 🛫🛬 {{ || +1_877_827_8493 || }}. This policy is crucial for travelers who may have made plans based on their original flight schedules, as cancellations can significantly disrupt travel itineraries.

📞 Initiating a Refund Request

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💬 Processing Time for Refunds

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Customer Experiences with Refunds

While Ethiopian Airlines has a formal refund policy, customer experiences can vary significantly ✈️✈️ {{ || +1_877_827_8493 || }} . There have been reports of passengers facing challenges in obtaining refunds, particularly in cases where communication with the airline was lacking ✈️✈️ {{ || +1_877_827_8493 || }} . For instance, some travelers have shared their frustrations about delayed refunds and the need for persistent follow-ups to receive their money back ✈️✈️ {{ || +1_877_827_8493 || }} . In one notable case, a passenger had to escalate their issue publicly to receive a refund after multiple attempts to contact the airline went unanswered.

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